



**Highridge Water Authority**  
**17 Maple Avenue**  
**Blairsville, PA 15717**  
**(724) 459-8033 724-459-5629 (FAX)**  
[www.highridgewater.org](http://www.highridgewater.org)

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December 17, 2014

Dear New Florence Area Resident,

Highridge Water Authority is pleased to welcome our newest customers from New Florence Borough and St. Clair Township. We look forward to being your water supplier and wish to work with you to provide the best possible water service. To help us become acquainted with one another, please note the following:

a) Billing Schedule & Rates

You will continue to be billed bi-monthly. In January, March, May, July, September and November, meters will be read on the 20<sup>th</sup>, bills sent by the 25<sup>th</sup> with payments due by the following 15<sup>th</sup> to avoid a 10% late payment penalty. Your minimum bi-monthly bill is \$39.60 for up to 4,000 gallons, and each additional 1,000 gallons is \$7.40;

b) Payments

- By mail: 17 Maple Avenue, Blairsville, PA 15717
- In person: 17 Maple Avenue, Blairsville (A drop box is also available for after-hours payments)
- Bank collection: FNB of PA in New Florence, Ameriserv in Seward, or S&T in Armagh & Blairsville
- Credit Card or Electronic Check via our website: [www.highridgewater.org](http://www.highridgewater.org) (a fee applies); and

c) Contact information is needed. Do you want to know quickly about water quality issues or emergencies regarding your water service? Receive a complimentary Highridge Water Authority coffee mug when you stop in to meet with Highridge representative between 2 and 6 PM on December 29<sup>th</sup> at the former New Florence Water office. You can also call, email, or visit our website to provide this important information.

Since we plan to update everyone's service with new meters, make an appointment at this time for us to complete this priority. We look forward to being your water supplier. Feel free to contact us at your convenience if you have any questions or concerns.

**Important Highridge Water Authority contact information:**

Telephone: 724-459-8033 or 888-557-4343 (toll free)

Website: [www.highridgewater.org](http://www.highridgewater.org)

E-mail: [contactus@highridgewater.org](mailto:contactus@highridgewater.org)

In person: 17 Maple Avenue, Blairsville

After hours (emergencies only) 800-847-6637 (toll free)